



*Laxmi Singh Charitable Trust's (Regd.)*

**THAKUR SCHOOL OF  
ARCHITECTURE & PLANNING**

(Approved by COA, AICTE, DTE, Govt. of Maharashtra & Affiliated to University of Mumbai)

• Recognized under Section 2f of UGC Act, 1956 • ISO 9001 : 2015 Certified

Website : [www.tsapmumbai.in](http://www.tsapmumbai.in)  
[www.thakureducation.org](http://www.thakureducation.org)

### **Grievance redressal mechanism and support for Student and Staff**

- 1) Through online feedback for Institutional governance & faculty performance, every Semester.
- 2) Online form to register grievance.
- 3) Suggestion/ Complaint box on a day to day basis.

Committees involved:

- a) Student's Council for student related Problems.
- b) Internal Complaint committee
- c) Examination Cell for exam related queries (for student)
- d) Teacher –guardian scheme for students (PTM)
- e) Grievance Redressal Cell.
- f) Women Development / Women Grievance Committee.

#### **Link to register grievance**

<https://forms.gle/uTF16gUAazRCB45x9>